



Market Highlights

- Portfolio approach with choice of MA plans to meet a variety of different needs
- Strong UnitedHealthcare® and AARP® brand recognition
- Expanding to Kankakee, Lake, and Winnebago counties providing new options in the market
- Fixed outpatient copay now available on all plans
- Philips Lifeline offered on Rockford area plans (H2802-045 and H8768-004)
- UnitedHealth Passport®: Great for snowbirds or those who travel
- Polish and Spanish materials available
- 4.0 Star HMO Plans



Rx Highlights

- \$0 copay on Tiers 1 & 2 when using Preferred Mail 90-day home delivery
- No deductible and low copays for Tiers 1 & 2, the most commonly used drugs
- Improved Tier 1 & 2 coverage with nearly 90% of UHC generic claims on these tiers
- 8 of UHC's top 10 most used generics are in Tier 1
- Deductible removed from Tier 3 on H2802-025 and H2802-045



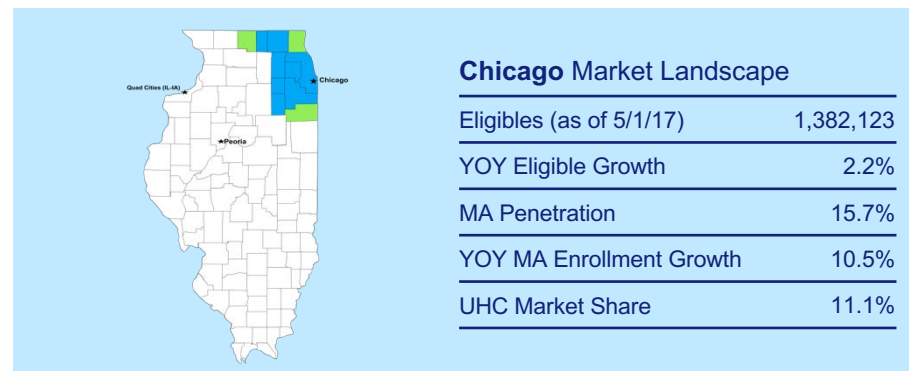
Provider

- Newly added to network: Loyola University and Mercy
- Advocate Health System – UHC is the only plan to feature an Advocate only PSP in market
- NorthShore University, Illinois Health Partners, Northwestern Medicine, Presence Health
- Consult the Provider Directory for the full list of providers



UnitedHealthcare Experience

- HouseCalls: A convenient in-home annual clinical visit from an advanced practice clinician at no additional cost. Gift card is sent upon completion of visit
- UnitedHealth Passport: Coverage travels with members to approved service areas for up to nine straight months
- Renew by UnitedHealthcare: a member-only Health & Wellness Experience that offers members tools to learn, earn rewards, and live their best life
- Hearing Aid Benefit: Access to affordable hearing devices through hi HealthInnovations™
- NurseLineSM: 24/7 phone access to a registered nurse
- Personalized service model that connects members with advocates who are best suited for their needs
- Fitness program: Stay active with a gym membership for no additional cost
- Diabetes Navigator helps qualified members manage diabetes more effectively
- Virtual Visits: Members can see and talk to a doctor from the comfort of home on H2802-026



Chicago Market Landscape

Eligibles (as of 5/1/17)	1,382,123
YOY Eligible Growth	2.2%
MA Penetration	15.7%
YOY MA Enrollment Growth	10.5%
UHC Market Share	11.1%

● Current Footprint ● Expansion

Chicago Product Overview

2018

Plan Name	AARP® MedicareComplete® Access	AARP® MedicareComplete® Plan 1	AARP® MedicareComplete® Plan 2
H-PBP	H2802-024	H2802-025	H2802-026
Plan Highlights	\$0 premium plan designed around the Advocate health system	Moderate premium plan with access to a broad network	Higher premium plan with access to a broad network, low copays, and rich ancillary benefits
Plan Type	HMO	HMO	HMO
Service Area	Illinois: Cook, DuPage, Kane, Kendall, McHenry, Will	Illinois: Cook, DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry, Will	Illinois: Cook, DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry, Will
Premium	\$0	\$29	\$79
PCP Copay	\$5	\$5	\$0
Specialist Copay	\$35	\$50	\$25
Referral Required	Y	Y	Y
Inpatient Hospital	\$200 days 1-8	\$295 days 1-6	\$195 days 1-6
Outpatient Surgery	\$200	\$295	\$195
Max Out-of-Pocket	\$3,400	\$3,950	\$2,900
Lab Copay	\$10	\$5	\$5
Rx Copays	\$3/\$12/\$47/\$100/33%	\$3/\$10/\$45/\$95/28%	\$3/\$10/\$45/\$95/33%
Rx Deductible	\$0 All Tiers	\$230 (T4 & T5 only)	\$0 All Tiers
Extra Benefits	Eyewear Credit, Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Passport, OTC Essentials Catalog, Transportation, NurseLine, Dental Rider Available	Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Passport, OTC Essentials Catalog, NurseLine, Dental Rider Available	Eyewear Credit, Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Preventive & Comprehensive Dental, Passport, OTC Essentials Catalog, Virtual Visits, NurseLine

Plan designs and service areas described in this document are pending government approval and are subject to change. Benefits reflect pending in-network cost sharing. This information may not be a complete description of benefits. Limitations, copayments, and restrictions may apply. Benefits, premium and/or copayments/coinsurance may change on January 1 of each year. Renew by UnitedHealthcare is not available on all plans. Rx usage based on 2017 year to date claims data. Star ratings are current as of July 2017 and are subject to change in October. Confidential property of UnitedHealth Group. For Agent use only. Not intended for use as marketing material for the general public. Do not distribute, reproduce, edit or delete any portion without the express permission of UnitedHealth Group. ©2017 United HealthCare Services, Inc.



Chicago Product Overview

2018

Plan Name	AARP® MedicareComplete®	AARP® MedicareComplete Choice®
H-PBP	H2802-045	H8768-004
Plan Highlights	Plan for Boone and Winnebago counties only with a moderate premium, low PCP copay and rich ancillaries	New higher premium plan for Winnebago county only with low out-of-pocket costs and rich ancillaries
Plan Type	HMO	Local PPO
Service Area	Illinois: Boone, Winnebago	Illinois: Winnebago
Premium	\$41	\$79
PCP Copay	\$5	\$0
Specialist Copay	\$40	\$35
Referral Required	N	N
Inpatient Hospital	\$325 days 1-5	\$275 days 1-5
Outpatient Surgery	\$295	\$275
Max Out-of-Pocket	\$3,900	\$2,900
Lab Copay	\$5	\$0
Rx Copays	\$3/\$12/\$47/\$95/28%	\$3/\$10/\$45/\$95/33%
Rx Deductible	\$250 (T4 & T5 only)	\$0 All Tiers
Extra Benefits	Eyewear Credit, Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Preventive Dental, Passport, OTC Essentials Catalog, NurseLine, Philips Lifeline, Dental Rider Available	Eyewear Credit, Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Preventive Dental, Passport, OTC Essentials Catalog, NurseLine, Philips Lifeline, Dental Rider Available

● New Plan

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Market Highlights

- Strong UnitedHealthcare® and AARP® brand recognition
- Introducing new high premium LPPO plan with competitive benefits for those seeking open access
- Fixed outpatient copay on all plans
- Philips Lifeline on H5253-046 and H8768-003
- UnitedHealth Passport®: Great for snowbirds or those who travel
- 4.0 and 4.5 Star Plans available



Rx Highlights

- \$0 copay on Tiers 1 & 2 when using Preferred Mail 90-day home delivery
- No deductible and low copays for Tiers 1 & 2, the most commonly used drugs
- Improved Tier 1 & 2 coverage with nearly 90% of UHC generic claims on these tiers
- 8 of UHC's top 10 most used generics are in Tier 1
- Deductible removed from Tier 3 on H5253-046



Provider

- Methodist Hospital System
- Consult the Provider Directory for the full list of providers



UnitedHealthcare Experience

- HouseCalls: A convenient in-home annual clinical visit from an advanced practice clinician at no additional cost. Gift card is sent upon completion of visit
- UnitedHealth Passport: Coverage travels with members to approved service areas for up to nine straight months
- Renew by UnitedHealthcare: a member-only Health & Wellness Experience that offers members tools to learn, earn rewards, and live their best life
- Hearing Aid Benefit: Access to affordable hearing devices through hi HealthInnovations™
- NurseLineSM: 24/7 phone access to a registered nurse
- Personalized service model that connects members with advocates who are best suited for their needs
- Fitness program: Stay active with a gym membership for no additional cost



Peoria Market Landscape

Eligibles (as of 5/1/17)	163,256
YOY Eligible Growth	2.1%
MA Penetration	17.8%
YOY MA Enrollment Growth	5.8%
UHC Market Share	14.6%

 Current Footprint

Peoria Product Overview

2018

Plan Name	AARP® MedicareComplete® Access	AARP® MedicareComplete®	AARP® MedicareComplete Choice®
H-PBP	H2802-023	H5253-046	H8768-003
Plan Highlights	\$0 premium plan designed around the Advocate health system	Moderate premium plan with additional ancillaries	New higher premium plan with low out-of-pocket costs and rich ancillaries
Plan Type	HMO	HMO	Local PPO
Service Area	Illinois: McLean	Illinois: Bureau, Carroll, Henderson, Henry, Jo Daviess, Knox, Lee, Marshall, Mercer, Ogle, Peoria, Putnam, Rock Island, Stark, Stephenson, Tazewell, Warren, Whiteside, Woodford, Peoria	Illinois: Bureau, Carroll, Henderson, Jo Daviess, Knox, Lee, Marshall, Ogle, Peoria, Putnam, Stark, Stephenson, Tazewell, Warren, Whiteside, Woodford
Premium	\$0	\$41	\$79
PCP Copay	\$5	\$5	\$0
Specialist Copay	\$35	\$40	\$35
Referral Required	Y	N	N
Inpatient Hospital	\$200 days 1-8	\$325 days 1-5	\$275 days 1-5
Outpatient Surgery	\$200	\$295	\$275
Max Out-of-Pocket	\$3,400	\$3,900	\$2,900
Lab Copay	\$10	\$5	\$0
Rx Copays	\$3/\$12/\$47/\$100/33%	\$3/\$12/\$47/\$95/28%	\$3/\$10/\$45/\$95/33%
Rx Deductible	\$0 All Tiers	\$250 (T4 & T5 only)	\$0 All Tiers
Extra Benefits	Eyewear Credit, Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Passport, OTC Essentials Catalog, Transportation, NurseLine, Dental Rider Available	Eyewear Credit, Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Preventive Dental, Passport, OTC Essentials Catalog, NurseLine, Philips Lifeline, Dental Rider Available	Eyewear Credit, Routine Eye & Hearing Exam, Hearing Aids, Fitness Membership, Preventive Dental, Passport, OTC Essentials Catalog, NurseLine, Philips Lifeline, Dental Rider Available

 New Plan

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