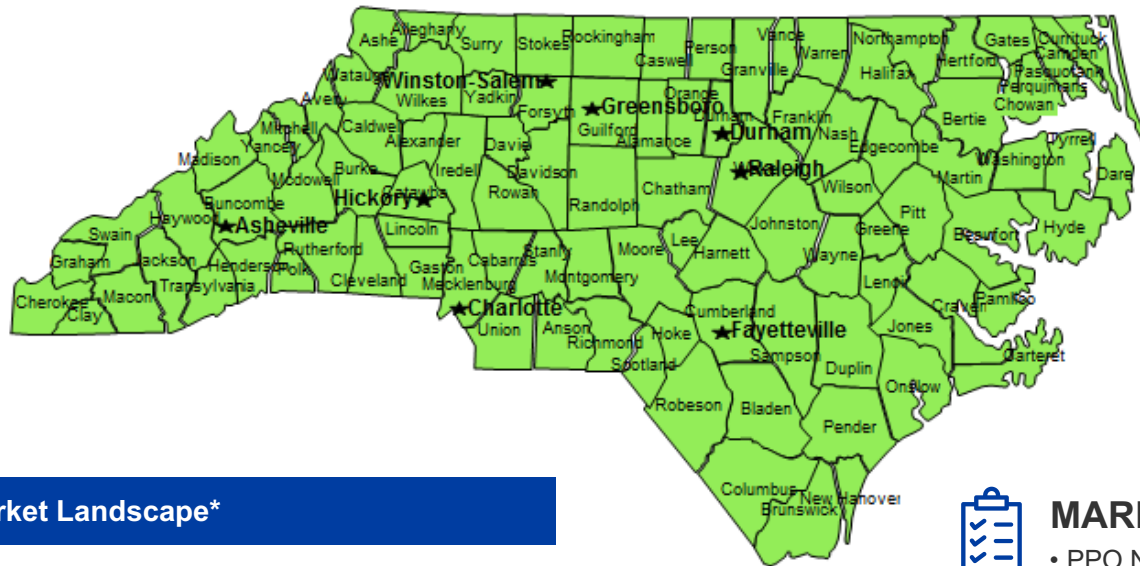


Dual Special Needs Plan

R1548-001 State-Wide Service Area



Market Landscape*

Estimated Dual Eligibles	317,664
Total Dual Enrollees All Plans	22,222
DSNP Penetration All Plans	6.9%
Estimated Dual Eligibles w/ out DSNP	295,442



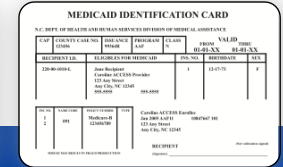
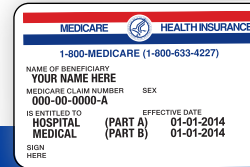
MARKET HIGHLIGHTS

- PPO Network
- Personal Emergency Response System (PERS)
- Fitness program included in the plan
- Added Foot Care benefit
- Virtual doctor visits

* As of 6/1/2017

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North Carolina DSNP Benefit Overview












Dual Complete RP Plan	R1548-001
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Plan Type	Regional PPO
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Service Area	State-wide
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Additional Benefits*

-  **OTC Credits** ● Member-facing catalog: \$150/quarter → \$600/year; annual expiration
-  **Dental** ● \$1,500 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, oral/maxillofacial surgery and more
-  **Vision** ● Annual exam and \$225 credit every two years for eyewear
-  **Hearing** ● Annual exam and \$2,500 credit every two years for unlimited hearing devices
-  **Transportation** ● 48 one-way rides for health care visits and prescription needs
-  **NurseLine** ● Available 24 hours a day/7 days a week
-  **PERS** ● Personal Emergency Response System (PERS) available 24 hours a day/7 days a week at no additional cost — service includes wireless/landline compatibility, assisted or self-set-up and available anywhere in the U.S.
-  **Fitness** ● Basic fitness program membership with no visit or use fee through network service providers
-  **Foot Care** ● Four visits per year at \$0 co-pay

● Improved for 2018 ● Degraded for 2018 ● No changes for 2018

* As of 6/1/2017

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Dual Special Needs Plan

H5253-041 Service Area

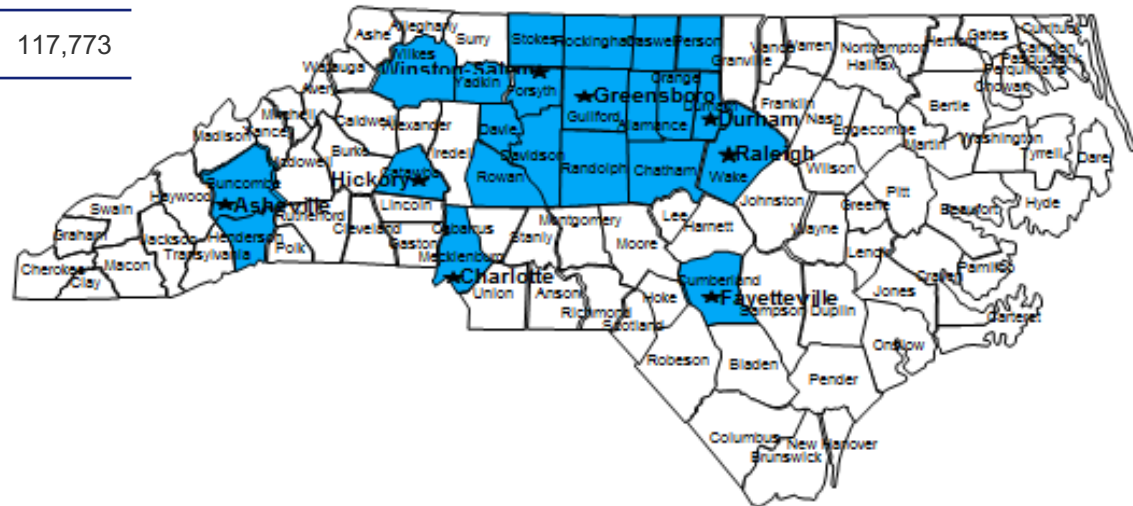
Market Landscape*

Estimated Dual Eligibles	137,662
Total Dual Enrollees All Plans	19,889
Total UHC Enrollees	14,662
DSNP Penetration All Plans	14.4%
Estimated Dual Eligibles w/ out DSNP	117,773



MARKET HIGHLIGHTS

- \$1,000 OTC health catalog benefit
- \$2,500 annual dental benefit
- 24 transportation rides for health visits and Rx needs
- Added Personal Emergency Response System (PERS)

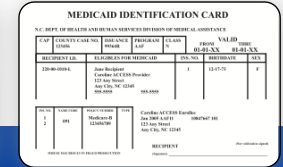
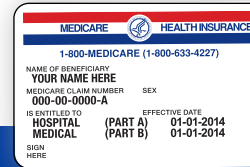


* As of 6/1/2017

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North Carolina DSNP Benefit Overview












Dual Complete Plan **H5253-041**

Plan Type **HMO**

Service Area **Alamance, Buncombe, Caswell, Catawba, Chatham, Cumberland, Davidson, Davie, Durham, Forsyth, Guilford, Henderson, Mecklenburg, Orange, Person, Randolph, Rockingham, Rowan, Stokes, Wake, Wilkes, Yadkin**

Additional Benefits*

	OTC Credits	●	Member-facing catalog: \$250/quarter → \$1,000/year; annual expiration
	Dental	●	\$2,500 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, fixed and recement bridges, full and partial dentures, oral/maxillofacial surgery and more
	Vision	●	Bi-annual exam and \$70 credit on glasses or \$105 on contacts every 2 years for eyewear.
	Hearing	●	Annual exam and \$0 copay for each inner ear or each over the ear device; limited to 2 devices every year
	Transportation	●	24 one-way rides for health care visits and prescription needs
	NurseLine	●	Available 24 hours a day/7 days a week
	PERS	●	Personal Emergency Response System (PERS) available 24 hours a day/7 days a week at no additional cost — service includes wireless/landline compatibility, assisted or self-set-up and available anywhere in the U.S.
	Fitness	●	Basic fitness program membership with no visit or use fee through network service providers
	Foot Care	●	Four visits per year at \$0 co-pay

● Improved for 2018 ● Degraded for 2018 ● No changes for 2018

* As of 6/1/2017

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