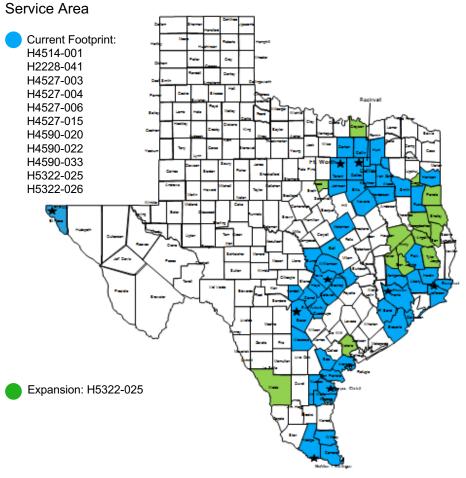
Dual Special Needs Plan



Market Landscape*	
Estimated Dual Eligibles	540,774
Total Dual Enrollees All Plans	134,550
Total UHC Enrollees	73,948
DSNP Penetration All Plans	13.6%
Estimated Dual Eligibles w/ out DSNP	406,224
Eligibles in Expansion Area	33,267



MARKET HIGHLIGHTS

- #1 Market share in almost every market
- Over 70k DSNP members statewide
- Adding 15 new counties in 2018
- 33k dual eligibles in expansion area
- Strong, stable benefits all markets
- Strong provider network in all markets
- HealthTexas and WellMed provider networks available in certain markets





MEDICARE HEALTH INSURANCE

1-800-MEDICARE (1-800-633-4227)

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MEDICARE CLAIM HUMBERS

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Member name:		
Member ID:		Note to Provider:
Issuer ID:	Date card sent:	Ask this member for the card from their Medicald medical plan. Providers should use that card for billing assistance. No medical plan card? Pharmaciats can use the non-managed care billin information on the back of this card.

Dual Complete Plan	H2228-041	MEDICAL (PART B) 01-01-2014 SIGN HERBE	
Plan Type	Local PPO		
Service Area	El Paso county		
Additional Benefits*			
OTC Debit Card	\$250/quarter → \$1,000/year; annual expiration in over-the-counter product credits with the option to use the del card to purchase products at Walgreen's stores, online or in the catalog		
Dental Dental	\$2,500 annually; covers exams, x-rays, clean oral/maxillofacial surgery and more	nings, fillings, crowns, periodontal services, extractions,	
E FP Vision	Bi-annual exam and \$200 credit every two years for eyewear		
Hearing	Annual exam and \$2,000 credit every two years for hearing devices		
Transportation	36 one-way rides for health care visits and prescription needs		
NurseLine	Available 24 hours a day/7 days a week		
PERS	Personal Emergency Response System (PERS) available 24 hours a day/7 days a week at no additional cost — service includes wireless/landline compatibility, assisted or self-set-up and available anywhere in the U.S.		
Acupuncture	Acupuncture services covered; up to 10 visits	Acupuncture services covered; up to 10 visits combined with chiropractor for \$0 per visit	
Chiropractor	Chiropractic services covered; up to 10 visits	combined with acupuncture for \$0 per visit	
Improved for 2018 Degraded for 2	2018 No changes for 2018		

^{*} As of 6/1/2017



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Member ID:		Note to Provider:
Issuer ID:	Date card sent:	Ask this member for the card from their Medicald medical plan. Providers should use that card for biling assistance. No medical plan card? Pharmacists can use the non-managed care billin information on the back of this card.

Dual Complete Plan	H4514-001	MEDICAL (PART B) 01-01-2014 SIGNAL MERFE
Plan Type	НМО	
Service Area	Bastrop, Brazoria, Burnet, Caldwell, Fort Bend, Galveston, Harris, Hays, Henderson, Jefferson, Liberty, Montgomery, Polk, Smith, Travis, Van Zandt, Waller, Williamson, Wood	
Additional Benefits*		
OTC Debit Card	\$220/quarter → \$880/year; annual expiration in over-the-counter product credits with the option to use the debi card to purchase products at Walgreen's stores, online or in the catalog	
Dental	\$2,500 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, oral/maxillofacial surgery and more	
E FP Vision	Bi-annual exam and \$200 credit every two years for eyewear	
Hearing	Annual exam and \$2,000 credit every two years for hearing devices	
Transportation	24 one-way rides for health care visits and prescription needs	
NurseLine	Available 24 hours a day/7 days a week	
Foot Care	Four visits per year at \$0 co-pay	
Acupuncture	Acupuncture services covered; up to 10 visits combined with chiropractor for \$0 per visit	
Chiropractor	Chiropractic services covered; up to 10 visits combined v	with acupuncture for \$0 per visit
Improved for 2018 Degraded for 2018	8 No changes for 2018	

^{*} As of 6/1/2017



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Dual Complete Focus Plan	H4527-003	HUSPITAL (PART B) 01-01-2014 MEDICAL (PART B) 01-01-2014 sign MERIE
Plan Type	НМО	
Service Area	Hays, Travis, Williamson	
Additional Benefits*		
OTC Credits	Member-facing catalog: \$110/quarter → \$440/year; quarter	rly expiration
Dental	\$1,000 annually; covers exams, x-rays, cleanings, fillings, of	crowns, periodontal services, extractions and more
E Vision	Annual exam and \$150 credit every two years for eyewear	
Hearing	Annual exam and \$2,000 credit every two years for hearing	devices
Transportation	60 one-way rides for health care visits and prescription nee	ds
NurseLine	Available 24 hours a day/7 days a week	
Improved for 2018 Degraded for 2018	No changes for 2018	



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Member name:		
Member ID:		Note to Provider:
Issuer ID:	Date card sent:	Ask this member for the card from their Medicald medical plan. Providers should use that card for billing assistance. No medical plan card? Pharmacists can use the non-managed care billing information on the back of this card.

Dual Complete Focus Plan	H4527-004	HOSPITAL (PART B) 01-01-2014 MEDICAL (PART B) 01-01-2014 IGNO MENTE
Plan Type	НМО	
Service Area	Aransas, Kleberg, Nueces, San Patricio	
Additional Benefits*		
OTC Credits	Member-facing catalog: \$55/quarter → \$220/year; quarterly	y expiration
Dental	\$0 co-pay for covered exams, x-rays, cleanings and fluoride	e
E Vision	Annual exam and \$300 credit every two years for eyewear	
Transportation	60 one-way rides for health care visits and prescription nee	ods
NurseLine	Available 24 hours a day/7 days a week	
Improved for 2018 Degraded for 2018	No changes for 2018	



^{*} As of 6/1/2017

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Dual Complete Focus Plan	H4527-006	HOSPITAL (PART A) 01-01-2014 MEDICAL (PART B) 01-01-2014
Plan Type	НМО	
Service Area	El Paso county	
Additional Benefits*		
OTC Credits	Member-facing catalog: \$80/quarter → \$320/year; quarterly	expiration
Dental	\$0 co-pay for covered exams, x-rays, cleanings and fluoride	
E Vision	Annual exam and \$200 credit every two years for eyewear	
Hearing	Annual exam and \$300 credit every two years for hearing de	evices
Transportation	30 one-way rides for health care visits and prescription need	ds
NurseLine	Available 24 hours a day/7 days a week	
Improved for 2018 Degraded for 2018	No changes for 2018	



^{*} As of 6/1/2017



Dual Complete Focus Plan	H4527-015	HUSPITAL (PART B) 01-01-2014 MEDICAL (PART B) 01-01-2014 MERE
Plan Type	НМО	
Service Area	Cameron, Hidalgo, Willacy	
Additional Benefits*		
OTC Credits	Member-facing catalog: \$110/quarter → \$440/year; quarter	rly expiration
Dental	\$1,000 annually; covers exams, x-rays, cleanings, fillings, of	crowns, periodontal services, extractions and more
E Vision	Annual exam and \$225 credit every two years for eyewear	
Hearing	Annual exam and \$300 credit every two years for hearing of	devices
Transportation	60 one-way rides for health care visits and prescription nee	eds
NurseLine	Available 24 hours a day/7 days a week	
Improved for 2018 Degraded for 2018	No changes for 2018	



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Issuer ID:	Date card sent:	Ask this member for the card from their Medicald medical plan. Providers should use that card for billing assistance. No medical plan card? Pharmacists can use the non-managed care billing information on the back of this card.

Dual Complete Plan	H4590-020	
Plan Type	НМО	
Service Area	Collin, Dallas, Denton, Ellis, Johnson, Kaufman, Rockwall, Tarrant	
Additional Benefits*		
OTC Credits	Member-facing catalog: \$175/quarter → \$700/year; annual expiration	
Dental	\$2,000 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, oral/maxillofacial surgery and more	
E Vision	Bi-annual exam and \$200 credit every two years for eyewear	
Hearing	Annual exam and \$2,000 credit every two years for hearing devices	
Transportation	24 one-way rides for health care visits and prescription needs	
NurseLine	Available 24 hours a day/7 days a week	
Foot Care	Four visits per year at \$0 co-pay	
Improved for 2018 Degraded for 2018	8 No changes for 2018	



^{*} As of 6/1/2017

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Dual Complete Plan	H4590-022
Plan Type	НМО
Service Area	Atascosa, Bexar, Comal, Guadalupe, Kendall, Wilson
Additional Benefits*	
OTC Credits	Member-facing catalog: \$95/quarter → \$320/year; annual expiration
Dental	\$2,000 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, oral/maxillofacial surgery and more
E Vision	Bi-annual exam and \$70 towards glasses / \$105 towards contacts every two years
Hearing	Annual exam and \$2,000 credit every two years for hearing devices
Transportation	24 one-way rides for health care visits and prescription needs
NurseLine	Available 24 hours a day/7 days a week
Foot Care	Four visits per year at \$0 co-pay
Improved for 2018 Degraded for 2018	8 No changes for 2018



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Member name:		
Member ID:		Note to Provider:
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Dual Complete Plan	H4590-033
Plan Type	НМО
Service Area	Bee, Jim Wells, Kleberg, Nueces, San Patricio
Additional Benefits*	
OTC Credits	Member-facing catalog: \$150/quarter → \$600/year; annual expiration
Dental	\$2,000 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, oral/maxillofacial surgery and more
E Vision	Bi-annual exam and \$200 credit every two years for eyewear
Hearing	Annual exam and \$2,000 credit every two years for hearing devices
Transportation	24 one-way rides for health care visits and prescription needs
NurseLine	Available 24 hours a day/7 days a week
Foot Care	Four visits per year at \$0 co-pay
Acupuncture	Acupuncture services covered; up to 10 visits combined with chiropractor for \$0 per visit
Chiropractor	Chiropractic services covered; up to 10 visits combined with acupuncture for \$0 per visit
Improved for 2018 Degraded for 2018	No changes for 2018

^{*} As of 6/1/2017



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Member name:		
Member ID:		Note to Provider:
Issuer ID:	Date card sent:	Ask this member for the card from their Medicald medical plan. Providers should use that card for billing assistance. No medical plan card? Pharmaciats can use the non-managed care billing information on the back of this card.

Dual Complete Plan	H5322-025
Plan Type	НМО
Service Area	Angelina, Grayson, Gregg, Hardin, Harrison, Hood, Houston, McLennan, Nacogdoches, Orange, Panola, Rusk, San Augustine, San Jacinto, Shelby, Trinity, Tyler, Victoria, Walker, Webb
Additional Benefits*	
OTC Credits	Member-facing catalog: \$105/quarter → \$420/year; annual expiration
Dental Dental	\$1,500 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, oral/maxillofacial surgery and more
E FP Vision	Bi-annual exam and \$200 credit every two years for eyewear
Hearing	Annual exam and \$2,000 credit every two years for hearing devices
Transportation	24 one-way rides for health care visits and prescription needs
NurseLine	Available 24 hours a day/7 days a week
Foot Care	Four visits per year at \$0 co-pay
Acupuncture	Acupuncture services covered; up to 10 visits combined with chiropractor for \$0 per visit
Chiropractor	Chiropractic services covered; up to 10 visits combined with acupuncture for \$0 per visit
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^{*} As of 6/1/2017



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Member ID:		Note to Provider:
Issuer ID:	Date card sent:	Ask this member for the card from their Medicald medical plan. Providers should use that card for billing assistance. No medical plan card? Pharmacists can use the non-managed care billin information on the back of this card.

Dual Complete Plan	H5322-026		
Plan Type	НМО		
Service Area	Cameron, Hidalgo, Willacy		
Additional Benefits*			
OTC Credits	Member-facing catalog: \$110/quarter → \$440/year; annual expiration		
Dental Dental	\$2,000 annually; covers exams, x-rays, cleanings, fillings, crowns, periodontal services, extractions, oral/maxillofacial surgery and more		
E FP Vision	Bi-annual exam and \$200 credit every two years for eyewear		
Hearing	Annual exam and \$2,000 credit every two years for hearing devices		
Transportation	36 one-way rides for health care visits and prescription needs		
NurseLine	Available 24 hours a day/7 days a week		
PERS	Personal Emergency Response System (PERS) available 24 hours a day/7 days a week at no additional cost — service includes wireless/landline compatibility, assisted or self-set-up and available anywhere in the U.S.		
Acupuncture	Acupuncture services covered; up to 10 visits combined with chiropractor for \$0 per visit		
Chiropractor	Chiropractic services covered; up to 10 visits combined with acupuncture for \$0 per visit		
Improved for 2018 Degraded	ifor 2018 No changes for 2018		

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